

Contact

hannupekka.sormunen@gmail.com

www.linkedin.com/in/hannupekka-sormunen (LinkedIn)

Top Skills

Information Technology

Customer Service

Team Management

Languages

English (Professional Working)

French (Elementary)

Swedish (Elementary)

Finnish (Native or Bilingual)

Certifications

Information Technology Examination

Europass Mobility

Hannupekka Sormunen

Software Engineer at Aplicom Oy
Finland

Summary

Blogging at <https://sorhanp.github.io/> about my journey to learn software development.

Experienced Team Supervisor with a demonstrated history of working in telecommunications and the staffing and recruiting industry. Graduated with a Degree Programme in Business Information Technology focused in Business from North Karelia University Of Applied Sciences. Skilled in IT, Management, Customer Service, Coaching, Time Management, and Teamwork.

Experience

Aplicom Oy

Software Engineer

August 2019 - Present (6 years 2 months)

Jyv#skyl# Area, Finland

JAMK University of Applied Sciences

DevSecOps-student

April 2019 - July 2019 (4 months)

Jyv#skyl# Area, Finland

Training organized by public employment and business services and JAMK (Jyväskylä University of Applied Sciences)

ManpowerGroup Solutions

6 years 9 months

Team Supervisor

June 2016 - October 2018 (2 years 5 months)

Joensuu Area, Finland

Customer Service Operation Coordinator

January 2016 - May 2016 (5 months)

Joensuu Area, Finland

Team Supervisor

July 2015 - December 2015 (6 months)

Joensuu Area, Finland

Substitute Team Supervisor

Customer Service Operation Coordinator

February 2012 - June 2015 (3 years 5 months)

Joensuu Area, Finland

DNA Kauppa Oy

Telemarketing Agent

August 2010 - January 2011 (6 months)

Joensuu Area, Finland

Pohjois-Karjalan sairaanhoito- ja sosiaalipalvelujen kuntayhtymä

Archivist

July 2008 - August 2009 (1 year 2 months)

Joensuu Area, Finland

Fill-in archivist

Education

Riveria

Further Qualification in First-Line Management · (2017 - 2018)

NORTH KARELIA UNIVERSITY OF APPLIED SCIENCES

Degree Programme in Business Information

Technology, Business · (2008 - 2012)

North Karelia Professional College

Vocational qualification in technology, Electrical, Electronics and

Communications Engineering · (2004 - 2007)